

Going overseas while waiting for PR ROS

A RoS cannot be granted while you are outside Australia. As such, if you leave Australia, this could delay the grant of your permanent residency. We recommend you wait until you have your permanent residency first, and apply for a travel document if you don't have one so you are ready to go once your grant comes through.

If you have to travel, you should do three things first:

1. Seek permission

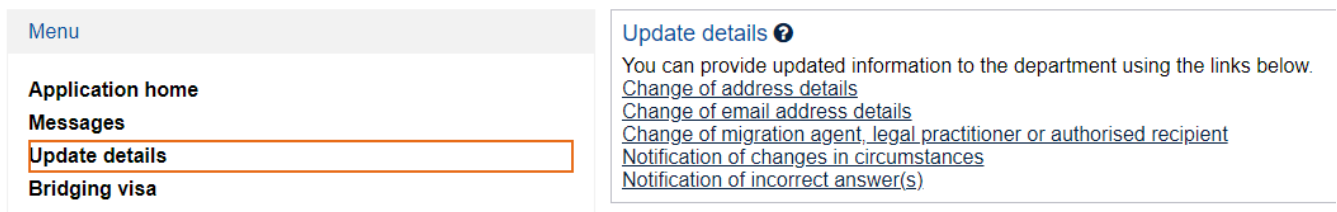
If you hold a TPV or a SHEV you must also seek permission to travel. This can be done by completing

The [form 1454](#) to seek permission needs to be completed then emailed to:

travel.request@homeaffairs.gov.au

2. Tell the Department processing your RoS

If you lodged your application through ImmiAccount, you can complete a "Notification of changes in circumstances":



The screenshot shows a web interface with a 'Menu' section on the left and an 'Update details' section on the right. The 'Menu' section lists 'Application home', 'Messages', 'Update details' (highlighted with an orange border), and 'Bridging visa'. The 'Update details' section has a heading 'Update details' with a help icon, followed by the text 'You can provide updated information to the department using the links below.' and five underlined links: 'Change of address details', 'Change of email address details', 'Change of migration agent, legal practitioner or authorised recipient', 'Notification of changes in circumstances', and 'Notification of incorrect answer(s)'.

You can also tell the Department by emailing them at: ros.processing@homeaffairs.gov.au. You should quote any of the following details about yourself which you are aware of in your email to them. You should be able to find these on any letter from the Department to you under "in reply please quote"

Your name:

Your date of birth:

Client ID:

File number:

3. You would need to have a convention travel document in order to travel.

If you don't have one already, you need to apply for one. The only way to get an application is to call 131232 and select option zero to be connected with an operator. They will arrange for you to get an application form for a convention travel document. After you have completed the form, you then call that same number to make an appointment at a capital city passport office.

Getting help from RACS

RACS is entirely independent of the Department of Home Affairs. All assistance is free.

If you would like advice or assistance, RACS offers the following service options:

Service	Day	Time	Address/Number
Client Line	Monday to Friday	11AM to 1PM and 2PM to 4PM	(02) 8355 7227 or admin@racs.org.au
Auburn Drop-in	Wednesday	Register in person from 10 AM to 12 PM	Visit 44A Macquarie Road, Auburn

Please note: This fact sheet contains general information only. It does not constitute legal or migration advice. This fact sheet was prepared in October 2023.