

## How to lodge a protection visa application (ImmiAccount)

This fact sheet is for people who arrived to Australia by plane on a valid visa, and would like to lodge a protection visa application to seek asylum in Australia.

Currently the process to do this is via the Department's website platform "ImmiAccount".

If you don't have a passport, you will need to request permission to apply using paper forms.

If you have a passport, you will generally be expected to lodge your application online.

This fact sheet sets out how to do this, step by step.

### Log in to your ImmiAccount

Go to: <https://online.immi.gov.au/lusc/login> and enter your username and password. If you don't have an account, please see our fact sheet "How to create an ImmiAccount".

#### Login to ImmiAccount

Fields marked \* must be completed.

Username \*  ?  
Password \*  ?

Cancel

### Create a new application

Go to "My applications" and select "New application":



Then select "Protection, Resolution of Status, Temporary Protection or Safe Haven Enterprise Visa (866, 851, 785, 790)":

New application

- 482 - Temporary Skill Shortage
- Air & Sea Crew
- APEC
- Citizenship
- Family
- Health
- Labour Agreement
- Refugee & Humanitarian**
- Protection, Resolution of Status, Temporary Protection or Safe Haven Enterprise Visa (866, 851, 785, 790)
- Resident Return
- Skilled
- Standard Business Sponsorship
- Status Resolution
- Student
- Temporary Work (Activity)
- Visa pre-application registration
- Visitor
- Working Holiday Maker

Cancel

Application for a protection visa

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[Terms and Conditions](#)  
[View Terms and Conditions](#)

[View Privacy statement](#)

I have read and agree to the terms and conditions



Print > Go to my account Next

Application for a protection visa

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Application context

Current location  
Give details of the applicant's current location.

Current location

Current application  
Select the type of visa the applicant is applying for:

- Protection visa (subclass 866)
- Resolution of Status visa (subclass 851)
- Temporary Protection visa (subclass 785)
- Safe Haven Enterprise visa (subclass 790)

Did the applicant enter Australia with a valid visa?  
 Yes  No

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## Critical data

Copy the details exactly from your passport.

## Application for a protection visa

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### Main applicant

#### Passport details

Enter the following details as they appear in the applicant's personal passport. ?

Family name	<input type="text"/>	?
Given names	<input type="text"/>	?
Sex	<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Other	
Date of birth	<input type="text"/>	
Passport number	<input type="text"/>	
Country of passport	<input type="text"/>	▼
Nationality of passport holder	<input type="text"/>	▼
Passport date of issue	<input type="text"/>	
Date of expiry	<input type="text"/>	
Place of issue / issuing authority	<input type="text"/>	

#### Visa grant number

Visa grant number  ?

#### National identity card

Does this applicant have a national identity card?  
 Yes  No ?

#### Place of birth ?

Town / City	<input type="text"/>	
State / Province	<input type="text"/>	
Country of birth	<input type="text"/>	▼ ?

#### Other names, dates of birth or gender

Has this applicant ever been known by or used any other names, dates of birth or gender? Other names include alternative spellings, patronymic names, maiden names, clan or tribal names.  
 Yes  No

#### Other passports or documents for travel

Does this applicant have any other passports or documents for travel?  
 Yes  No ?

#### Other identity documents

Does this applicant have other identity documents?  
 Yes  No ?

#### Health examination

Has this applicant undertaken a health examination for an Australian visa in the last 12 months?  
 Yes  No ?

[← Previous](#) [Save](#) [Print](#) [Go to my account](#)

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## Application for a protection visa

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### Critical data confirmation

All information provided is important to the processing of this application.

Confirm that the following information is correct and that it is in the correct fields.

Family name

Given names

Sex

Date of birth

Country of birth

Passport number

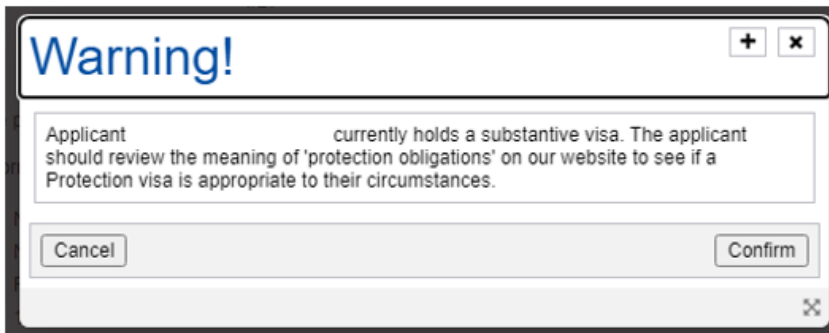
Country of passport

Is the above information correct?  Yes  No ?

[Previous](#) [Save](#) [Print](#) [Go to my account](#)

[Next](#)

If you hold a visa which hasn't expired yet, you'll likely get a warning which asks if you're sure:



Disregard this and proceed.

Once you have entered the critical data, select "save". This application will be ready for you to keep going with any time you log in.

## Answering the questions

The questions on the form move through 27 screens. Set out below is some guidance on what to write for each screen one at a time.

### Screen 5: Members of the same family unit

This is usually your spouse or children in Australia if they are applying with you.

**Application for a protection visa**

Transaction Reference Number (TRN): 5/27

Members of the same family unit

Are there any members of the same family unit included in this application?  
 Yes  No

These persons must be in Australia at the time of application.

Family name	Given names	Date of birth	Relationship	Actions
				<a href="#">Edit</a> <a href="#">Delete</a>
				<a href="#">Edit</a> <a href="#">Delete</a>
				<a href="#">Edit</a> <a href="#">Delete</a>

[Add](#)

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

It could also include other family members who are here in Australia with you and are dependent on you as the main applicant<sup>1</sup>.

## Screen 6: Confirm the details of your “same family unit” as correct:

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### Critical data confirmation

#### Members of the same family unit

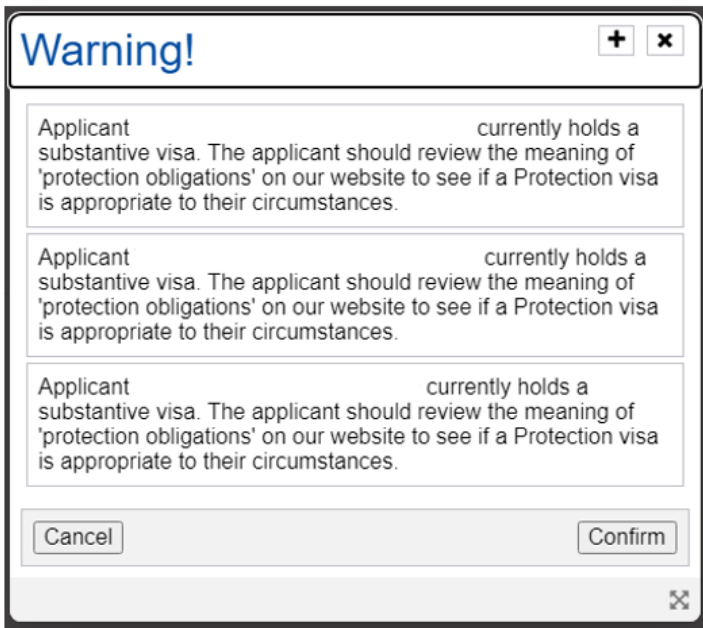
All information provided is important to the processing of this application.

Confirm that the following information is correct and that it is in the correct fields.

## Screen 7: Warning

You will likely get a “warning” for any family members who hold a current substantive visa. Disregard this and click “confirm”:

<sup>1</sup> You could add to the application, if they are here with you in Australia and applying as well, your sibling (including adult sibling), grandparent, grandchild, aunt, uncle, niece or nephew, or a step-grandparent, step-grandchild, step-aunt, step-niece or step-nephew or a first or second cousin. If adding these relatives, they have be single, usually live with you; and be dependent on you (financially, physically or psychologically). If you’re not sure – ask RACS.



## Screen 8: Members of the family unit not applying for protection.

This asks if you have a spouse or children (anywhere in the world), who are not applying for protection in Australia at the same time as you.

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### Members of the same family unit not included in this application

Are there any members of the same family unit who are not included in this application?

Yes  No 

## Screen 9: Other family and contacts

Other family asks for your partner, parents, siblings and children. It is also the space to include the partner, parents, siblings and children of any other applicants applying with you, if those people have not yet been mentioned in the application. You will need to include as much detail as you know, including for those family members who are deceased, or for family members you are no longer in contact with.

## Other family and associations

Only provide one entry for each relative or contact and their relationship to the relevant applicant.

### Other family members in Australia or overseas

Does the applicant have any partner (spouse or de facto), parents, siblings or children including those that are deceased who are in Australia or overseas, and whose details have not yet been provided on this application?

Yes  No

Family name	Given names	Date of birth	Relationship	Actions
				<a href="#">Edit</a> <a href="#">Delete</a>
				<a href="#">Edit</a> <a href="#">Delete</a>
				<a href="#">Edit</a> <a href="#">Delete</a>
				<a href="#">Edit</a> <a href="#">Delete</a>

[Add](#)

### Other family members who travelled with the applicant or reside in Australia

Does the applicant have any relatives who they are in contact and travelled with or who they are in contact with and reside in Australia?

Yes  No

### Contacts outside Australia

Is the applicant in contact with relatives outside Australia?

Yes  No

Give details of how this applicant contacts these relatives, how often and where these relatives are currently residing

### Contacts in Australia

Does the applicant have any personal contacts in Australia? Personal contacts include relatives, friends and acquaintances in Australia. Do not include family members previously listed on this page.

Yes  No

## Screen 9 (continued): Family members' details

Select which applicant the person is the family member of, then add as much detail as you know. You can leave the date of birth blank if you don't know it. You can just include their country of birth if you don't know the town, or state they were born in:

## Other family member in Australia or overseas

Applicant this person is related to

Relationship to the applicant

Family name

Given names

Other names

Sex

Female  Male  Other

Date of birth

Is this person deceased?

Yes  No

Place of birth

Town / City

State / Province

Country of birth

Citizenship

Current citizenship

Country of residence

Country of current residence

## Screen 10: Contact details

You must enter a residential address (not a PO Box address) otherwise the application will be invalid. You can change your address as soon as you lodge the application, and anytime while the application is being considered.

You will need to enter all previous addresses for the past 20 years. Unfortunately the ImmiAccount will not allow “overlapping” times for the addresses, or any dates to be left blank.

If your address history will not fit adequately within the data collection boxes, you can upload an address history as a word document, and just write “see attached / Sydney / 2000” from your date of birth until whenever you started living at your current address.

You’ll need to add in a phone number and your email address.

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Contact details

[Expand all](#) [Collapse all](#)

**Residential address**  
Note that a street address is required. A post office address cannot be accepted as a residential address.

Country	AUSTRALIA
Address	<input type="text"/>
Suburb / Town	<input type="text"/>
State / Territory	New South Wales
Postcode	<input type="text"/>
Date from	<input type="text"/>

**Previous addresses**  
Give details of the applicant's residential address history for the past 20 years. Include:

- addresses inside and outside Australia
- places resided for study or work
- refugee camps
- Australian and overseas immigration detention facilities
- any other residence such as share houses, university and temporary accommodation.

**Contact telephone numbers**  
Enter numbers only with no spaces.

Home phone	<input type="text"/>
Business phone	<input type="text"/>
Mobile / Cell phone	<input type="text"/>

**Email address**  
Email address

**Postal address**  
Is the postal address the same as the residential address?  
 Yes  No

## Screen 11: Authorised recipient

This is where you can appoint someone to receive documents for you if you like. If you have a lawyer or migration agent, this is also the place to appoint them. Unless RACS is completing this form with you, please don't put down RACS as your lawyers.



## Authorised recipient

An authorised recipient is a person appointed to receive all written communications from the Department on behalf of another person. This includes authorising the Department to send that person any communication, documents or notifications relating to the application that would otherwise have been sent to the applicant.

Do you (the applicant) authorise another person to receive communication about this application on your behalf?

- No
- Yes, a registered migration agent
- Yes, a legal practitioner
- Yes, another person

## Screen 12: Australian drivers licence and Australian firearms licence details (if you have them)

All applicants are asked for the details of any Australian drivers licence and firearms licences. Tick no if you don't have them.

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Police check [Expand all](#) [Collapse all](#)

**Australian driver licence**  
Does this applicant have an Australian driver licence?  Yes  No

**Australian firearms licence**  
Does this applicant have an Australian firearms licence?  Yes  No

You should tick yes to consent to the Department doing a police check. This does not authorise the Department to contact the authorities in your home country.

## Consent

The applicants agree and give consent to:

- The Department obtaining information from other government agencies that is relevant to the application.
- The Department conducting Australian police history checks on the visa applicant with the Australian Criminal Intelligence Commission (ACIC).

Yes  No

## Screen 14: The languages you can speak, read or write

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Languages [Expand all](#) [Collapse all](#)

Give details of the languages this applicant can speak, read or write in order of preference.

Language	Language ability	Actions
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## Screen 15: Your citizenship / nationality

This asks you for your citizenship details and your parents' citizenship details.

The "right to enter or reside in any country" is where you need to put the details of any current valid visa that you have which allows you to go to a third country at the moment. If you don't have a visa to go anywhere other than Australia, tick "no".

**Citizenship at birth**

Citizenship at birth

**Current citizenship**

Is this applicant's current citizenship the same as their citizenship at birth?  
 Yes  No

**Parent's citizenship**

Father's citizenship

Mother's citizenship

**Other citizenship / nationality**

Does this applicant hold, or have they ever held citizenship or nationality of any other country?  
 Yes  No

**Citizenship refused, renounced or rescinded**

Has this applicant ever been refused, renounced or rescinded citizenship of any country?  
 Yes  No

**Right to enter or reside in any other country**

Does this applicant have the right to enter or reside in, whether temporarily or permanently, any country(s) other than their country(s) of nationality or former country(s) of habitual residence?  
 Yes  No

Country	Actions
<input type="text"/>	<a href="#">Edit</a> <a href="#">Delete</a>

**Pension or income from any country**

Does this applicant receive or are they entitled to a pension or any regular income from any country?  
 Yes  No

## Screen 16: Ethnicity and religion

Give details of your ethnicity and religion. If you're not sure of your ethnicity, just put your nationality.

**Ethnicity and religion**

Ethnic group

Religion including denomination

**Personal details**

Is this applicant pregnant?  
 Yes  No

## Screen 17: Travel to Australia and travel documents

This asks you whether your passport is still valid or whether it has expired, how you got your passport.

It asks you if you've ever had a passport lost or stolen.

It asks you the date you left your home country (on your way to Australia), the airport you left from, and which passport you used. It should prepopulate to allow you to select the details of your passport you entered earlier.

It asks you the date you arrived in Australia, which airport you landed at, and whether you came as a visitor, a student, or the type of visa you arrived on.

Travel to Australia and travel documents

[Expand all](#) [Collapse all](#)

**Travel documents**

Are any of this applicant's current travel documents valid for return to their home country?  
 Yes  No

Give details of how this applicant obtained this travel document in their home country

Has this applicant's current travel document been extended by the authorities of their home country?  
 Yes  No

**Lost / stolen travel documents**

Has this applicant ever had or used, any lost or stolen passport or travel document?  
 Include any lost or stolen travel document used to enter Australia.  
 Yes  No

**Departure from home country**

Date of departure

Place of departure (airport or port)

Did this applicant leave their home country legally?  
 Yes  No

Travel document used by this applicant to depart their home country

If this applicant has further information, documents may be attached later in the application.

**Travelling to Australia**

Date of last arrival in Australia

Place of last arrival in Australia

Type of arrival in Australia

Travel document used by this applicant to enter Australia  
 Existing travel document  
 Did not enter using a travel document

Travel document used by this applicant on their last arrival to Australia

## Screen 18: Visa history

This is where you put in details of any visa applications you have made to other countries (including those which were refused).

For any visa refusals, or if you have ever been asked to leave any country, you add the details as well here separately in the second question.

It also asks if you have ever registered with or had any contact with any country's Embassy, High Commission or Consulate. If you're not sure, put "no".

Visa history

[Expand all](#) [Collapse all](#)

Has this applicant ever applied to enter any country other than Australia?  
 Yes  No

Country	Date of application	Actions
		<a href="#">Edit</a> <a href="#">Delete</a>
		<a href="#">Edit</a> <a href="#">Delete</a>

[Add](#)

Has this applicant ever been refused entry, excluded, asked to leave, deported or removed from any country?  
 Yes  No

Country	Date	Actions
		<a href="#">Edit</a> <a href="#">Delete</a>

[Add](#)

Is this applicant registered with or has this applicant had any contact with the Embassy, High Commission or Consulate or other representatives of any country, including their home country, in Australia?  
 Yes  No

## Screen 19: UNHCR and international agencies

This asks if you have ever applied for refugee status in any other country, if you have ever registered with UNHCR, and if you've ever been in a refugee camp or detention centre (in any country):

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UNHCR and international agencies

[Expand all](#) [Collapse all](#)

**Refugee status application**

Has this applicant ever applied for refugee status or protection in any country other than Australia?  
 Yes  No

**Registered with international agencies**

Has this applicant ever registered with the United Nations High Commissioner for Refugees (UNHCR) or any other international agencies?  
 Yes  No

**Refugee camp, centre for refugees or detention centre**

Has this applicant previously lived in a refugee camp, centre for refugees or detention centre not in Australia?  
 Yes  No

## Screen 20: Travel history

This is where you need to disclose which other countries, apart from Australia and your home country, that you have been to in the past thirty (30) years.

You'll need to put at a minimum, the month and the year that you were there. If you know the exact date, you can put that. If you don't know, you will have to nominate a month and a year to progress. You can put "January" as the month if you are not sure, and then make a note of this in any statement you upload.

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Travel history

[Expand all](#) [Collapse all](#)

Has this applicant travelled to any countries in the last 30 years?  
 Yes  No

Give details in chronological order of travel related to:

- work or study outside the usual country of residence
- holiday/leisure trips
- business
- military deployment
- visits back to own country
- travel in transit to another country.

Date from	Date to	State or Province	Country	Actions
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## Screen 21: Employment history

This is where you need to disclose your paid employment, as well as any periods where you weren't working. A typical example might be from your date of birth until your first job "supported by my parents", then from your first job onwards the details of those jobs in as much detail as you know, and then from the time of your arrival in Australia onwards, either "unemployed – seeking asylum", or the details of any work you have done in Australia since your arrival.

Employment

[Expand all](#) [Collapse all](#)

Current employment  
Is this applicant currently employed?  Yes  No

Employment history  
Has this applicant ever been employed?  Yes  No

Give details of the applicant's employment and unemployment history.

- **Employment** includes all paid employment, self-employment / family business, work experience / internships and unpaid employment / volunteer work.
- **Unemployment** includes all gaps in employment from date of birth up until first employment, all gaps / breaks between employment, and all gaps between education.

Employment status	Date from	Date to	Actions
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## Screen 22: Education

This is where you need to put the details of your schooling and any other education you have undertaken (in any country).

Education

All applicants must provide information about their education and qualifications.

Give details of each applicant's education or qualifications since birth. Include:

- Primary, middle and high school
- College / vocational schools
- University
- Research / thesis
- Specialist training
- Skill / Trade qualifications.

[Expand all](#) [Collapse all](#)

Has this applicant ever studied?  Yes  No

Description	Date from	Date to	Actions
School level			<a href="#">Edit</a> <a href="#">Delete</a>
School level			<a href="#">Edit</a> <a href="#">Delete</a>
School level			<a href="#">Edit</a> <a href="#">Delete</a>
Foundation College			<a href="#">Edit</a> <a href="#">Delete</a>

## Screen 23: Reasons for claiming protection

This is where you can say why you left your home country, asks whether you already experienced harm there, whether you tried to seek help within the country already, and whether you tried to relocate to another part of the country to avoid harm already. You can either type out answers to each question, or prepare a statement that sets out all of your history. We have a separate factsheet about how to write your statement if you would like to prepare a separate statement.

## Reasons for claiming protection

All questions on this page must be completed for every applicant making their own claims for protection.

Applicants must answer all the following questions in their own words.

Applicants must provide all the details about why they are seeking protection and, wherever possible, must provide documentation to support protection claims.

A decision may be made on the information provided in this application and applicants may not be given another opportunity to present these claims. Therefore, it is important that applicants include all details relevant to their case and attach any supporting documentation to this application before it is submitted. ?

[Expand all](#) [Collapse all](#)

Is this applicant making their own claims for protection?  Yes  No ?

Select the country or countries from which this applicant is seeking protection and cannot return to. ?

Country

**Give responses to these questions in relation to all countries which this applicant does not wish to, or cannot, return to.**

If this applicant has further information to support their protection claims, documents may be attached later in the application.

[Instructions for copying and pasting information from documents.](#)

Provide reasons why this applicant left that country or those countries  ?

Did this applicant experience harm in that country or those countries?

Yes  No

Give details including:

- the type of harm this applicant experienced
- the person/people responsible for the harm
- why they harmed this applicant.

?

Did this applicant seek help within the country or those countries after the harm?

Yes  No ?

Give details of why this applicant did not try to seek help.

?

Did this applicant move, or try to move, to another part of that country or those countries to seek safety?

Yes  No

Give details for why this applicant did not try to move to another part of the country or those countries.

?

Explain what the applicant thinks will happen to them if they return to that country or those countries

SEE ATTACHED STATEMENT.

Does this applicant think they will be harmed or mistreated if they return to that country or countries?

Yes  No

Give details including:

- the type of harm or mistreatment this applicant is likely to experience
- the person/people who would be responsible for the harm or mistreatment
- why they would harm or mistreat this applicant.

SEE ATTACHED STATEMENT.

Does this applicant think the authorities of that country or those countries can and will protect this applicant if they go back?

Yes  No

Give details about why this applicant thinks the authorities could not, or would not, protect them.

SEE ATTACHED STATEMENT.

Does this applicant think they would be able to relocate within that country or those countries to an area where they would not be harmed?

Yes  No

Give details about why this applicant is unable to relocate.

SEE ATTACHED STATEMENT.

## Screen 24: Character declarations

This is where you must declare whether you have ever been imprisoned, arrested in any country.

You must also declare if you have ever been charged (this means your matter did not go to a court), or convicted (this means you were found guilty by a court).

And you must also declare if you have ever done military service, including compulsory military service.

And you must declare if you have ever overstayed a visa in any country. If you are currently unlawful (do not have a visa, tick yes.

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## Character declarations

Applicants must make these declarations if they are aged 18 years or over. A parent or legal guardian must make the declarations on behalf of any applicant who is under 15 years of age, or who lacks the legal capacity to make the declarations on their own behalf. Applicants who are 15 years of age or older, but have not yet turned 18, may make the declarations for themselves or have a parent or legal guardian do so on their behalf.

- Has any applicant included in this application been charged with any offence that is currently awaiting legal action?  
 Yes  No
- Has any applicant included in this application been convicted of an offence in any country (including any conviction which is now removed from official records)?  
 Yes  No
- Has any applicant ever been the subject of a domestic violence or family violence order, or any other order, of a tribunal or court or other similar authority, for the personal protection of another person?  
 Yes  No
- Has any applicant included in this application been the subject of an arrest warrant or Interpol notice?  
 Yes  No
- Has any applicant included in this application been found guilty of a sexually based offence involving a child (including where no conviction was recorded)?  
 Yes  No
- Has any applicant included in this application been named on a sex offender register?  
 Yes  No
- Has any applicant included in this application been acquitted of any offence on the grounds of unsoundness of mind or insanity?  
 Yes  No
- Has any applicant included in this application been found by a court not fit to plead?  
 Yes  No
- Has any applicant included on this application been directly or indirectly involved in, or associated with, activities which would represent a risk to national security in Australia or any other country?  
 Yes  No
- Has any applicant included in this application been charged with, or indicted for: genocide, war crimes, crimes against humanity, torture, slavery, or any other crime that is otherwise of a serious international concern?  
 Yes  No
- Has any applicant included in this application been associated with a person, group or organisation that has been/is involved in criminal conduct?  
 Yes  No
- Has any applicant included in this application been associated with an organisation engaged in violence or engaged in acts of violence (including war, insurgency, freedom fighting, terrorism, protest) either overseas or in Australia?  
 Yes  No
- Has any applicant included in this application served in a military force, police force, state sponsored/private militia or intelligence agency (including secret police)?  
 Yes  No
- Has any applicant included in this application undergone any military/paramilitary training, been trained in weapons/explosives or in the manufacture of chemical/biological products?  
 Yes  No
- Has any applicant included in this application been involved in people smuggling or people trafficking offences?  
 Yes  No
- Has any applicant included in this application been removed, deported or excluded from any country (including Australia)?  
 Yes  No
- Has any applicant included on this application overstayed a visa in any country (including Australia)?  
 Yes  No
- Has any applicant included on this application had any outstanding debts to the Australian Government or any public authority in Australia?  
 Yes  No

If you're wondering whether to include something here, you could speak to a lawyer. We generally recommend answering "yes" if you're not sure.

## Screen 25: Declarations

This asks you if you still have military service obligations in your home country. You also have to declare if you're aware of any criminal investigation or charge pending, or if you've ever committed war crimes.

You also are then asked to promise to tell the Department if you change your contact details while the application is being considered.



## Protection visa declarations

Applicants must make these declarations (including giving consent for the information disclosures discussed below) if they are aged 18 years or over. A parent or legal guardian must make the declarations (including giving consent) on behalf of any applicant who is under 15 years of age, or who lacks the legal capacity to make the declarations on their own behalf. Applicants who are 15 years of age or older, but have not yet turned 18, may make the declarations (including giving consent) for themselves or have a parent or legal guardian do so on their behalf.

Does any applicant still have military service obligations in their home country?

Yes  No

Are any applicants aware of being the subject of a criminal investigation or have criminal charges pending against them?

Yes  No

Have any applicants committed a serious crime but have not been charged?

Yes  No

Has any applicant had any involvement in crimes against humanity (including war crimes and genocide)?

Yes  No

## Declarations

The applicants declare that they:

- will inform the Department if they intend to change address for more than 14 days while this application is being considered.
- authorise the Australian Government to make any enquiries necessary to determine eligibility for grant of this visa in Australia, and to use any information supplied in this application for that purpose.
- understand the Australian Government may disclose personal information and/or personal identifiers to countries where they may have the right to temporarily or permanently reside, other than the country(s) the applicants have claimed protection from.
- have not been found guilty of, nor had a charge proven against them for, a sexually based offence involving a child, except as shown in the Character Declarations of this application form.
- to the best of their knowledge they do not have any matters which are either unresolved or in which they have been, or are involved, that would bring into question whether they pass the character test as defined at section 501 of the Migration Act 1958, except as declared in this application form.

Yes  No

## Screen 26: Declarations

This is where you declare you've understood the application, and that your application is true and correct.

If later you discover that an answer in your application is incorrect, or an answer in your application changes, you must update the Department.

If you're over 18, you have to agree that you've read the "Life in Australia" booklet and the "Australian values statement", which you can access by clicking on their titles.

## Declarations

Applicants must make these declarations (including giving consent for the information disclosures discussed below) if they are aged 18 years or over. A parent or legal guardian must make the declarations (including giving consent) on behalf of any applicant who is under 15 years of age, or who lacks the legal capacity to make the declarations on their own behalf. Applicants who are 15 years of age or older, but have not yet turned 18, may make the declarations (including giving consent) for themselves or have a parent or legal guardian do so on their behalf.

### Warning:

Giving false or misleading information is a serious offence. A person who is found to have provided false or misleading information in a visa application may face penalties of \$210,000, ten years imprisonment or both. Individuals who provide false or misleading information in relation to the visa applications of five or more people face penalties of \$420,000, 20 years imprisonment or both.

The applicants declare that they:

- Have read and understood the information provided to them in this application.
- Have provided complete and correct information in every detail on this form, and on any attachments to it.
- Understand that they must provide the Department true and complete evidence about their identity, nationality and citizenship. If the applicants provide bogus documents or documents that have been tampered with, or if the applicants have destroyed or thrown away their documents, or if the applicants do not provide any genuine identity documents they will be asked to explain why. Unless the applicants have a reasonable explanation for doing so, and they provide such documentary evidence or they have taken reasonable steps to provide such documents their visa application will be refused.
- Understand that if documents are found to be fraudulent or information to be incorrect after the grant of a visa, the visa may subsequently be cancelled.
- Understand that if this application is approved, any person not included in this application will not have automatic right of entry to Australia.
- Will inform the Department in writing immediately as they become aware of a change in circumstances (including change of address) or if there is any change relating to information they have provided in or with this application, while it is being considered.
- Have read the information contained in the Privacy Notice (Form 1442i).
- Understand that the department may collect, use and disclose the applicant's personal information (including biometric information and other sensitive information) as outlined in the Privacy Notice (Form 1442i).
- Understand that their biometric information (personal identifiers) and their biographical information held by the Department may be given to Australian law enforcement agencies to help identify the applicant and determine eligibility for grant of the visa being applied for, and for law enforcement purposes.
- Give consent to Australian law enforcement agencies disclosing the applicant's biometric, biographical and criminal record information to the Department to help identify the applicant, to determine eligibility for grant of a visa and for law enforcement purposes.
- Consent to the Department disclosing their personal information (including sensitive information) to other Australian Government agencies for the purposes of their functions and activities, including (but not limited to) international and diplomatic relations, law enforcement (including the National Police Checking Service) and the administration of Australian Government services and programmes relating to them.
- Consent to the department disclosing personal information to the United Nations. They understand that the United Nations is not subject to the Privacy Act 1988 in relation to the handling of information received from the Department.
- Consent to the Australian Government disclosing personal identifiers for the purpose of making inquiries with the relevant authorities regarding their immigration status in those countries, in which the Australian Government suspects that the applicants may have the right to temporarily or permanently reside in, other than the country(s) they have claimed protection from.
- Give consent to the Department using the applicant's biometric, biographical and criminal record information obtained for the purposes of the Migration Act 1958 or the Australian Citizenship Act 2007.

Yes  No

### Life in Australia - Australian values

Each applicant who is 18 years or over has read, or had explained to them, information provided by the Australian Government on Australian society and values, and agrees to the Australian values statement.

Yes  No

### Life in Australia booklet

### Australian values statement

## Screen 27: Interpreter

This is where you ask for an interpreter if you would like one for your dealings with the Department.

You should also include details of whether an interpreter was used to complete this application and whether you had help from a lawyer, migration agent, or someone else:

27/27

### Interpreter

Did the applicants receive assistance from an interpreter to complete this application?

Yes  No

### Interpreter services

If called for an interview, will the applicants need an interpreter?

Yes  No

If called for an interview, are there any factors we need to consider for the applicants (such as access for a disabled person)?

Yes  No

### Assistance with this form

Did the applicants receive assistance in completing this form?

- No  
 Yes, a registered migration agent  
 Yes, a legal practitioner  
 Yes, another person

Is the legal practitioner who assisted with this form the same legal practitioner appointed as the authorised recipient?

Yes  No

## Review your application

After the 27 screens, it will generate a review of all the information you have entered so far.

### Review Page

Please check that the information provided is correct before you continue.

We recommend you select “print” at the bottom of this review page, so that you can generate a PDF of the data, to review all of it together to make sure there are no errors.

If you would like someone to review your application, or aren't sure whether you have understood a questions correctly, this would be a good document to send to RACS to ask us to review.

## Uploading documents

After you go to the next page, it will ask you to upload documents to your application.

The only compulsory document is a 956 form if you have asked for a lawyer or migration agent to represent you, or a 956a form if you have asked for another person to be appointed as your authorised recipient.

## Attach documents

Transaction Reference Number (TRN):

Attach the documents listed below then click Next to pay for and submit the application.

If you choose to submit the application without attaching all required documents, you will need to provide a reason.

Applications submitted without all the required documents may take longer to process.


There are specific [quality and formatting](#) requirements when scanning documents.

 Expand all  Collapse all

-

0 attachments received of 60 maximum.

Required

+ Form 956 Appointment of a registered migration agent, legal practitioner or exempt person 

0 Received

Recommended documents to upload include your passport if genuine, (if possible a full colour copy of every page), any identity documents you have from your home country (which do not have any errors on them of any kind), and a statement setting out more detail about your protection claim. . Any documents not in English should be translated (see below).

You can upload additional documents after you submit your application, so if you are not sure about a document, get advice about it first and upload it later.

### **You should not provide the Department with any documents that are not genuine**

If you give the Department of Home Affairs a bogus document as evidence of your identity, nationality or citizenship, your visa application may be refused. A bogus document is a document that wasn't issued to you, is counterfeit, has been altered without authorisation, or was obtained because of a false or misleading statement.

### **How do I arrange translations?**

Contact the National Accreditation Authority for Translators and Interpreters: <http://www.naati.com.au/>

## Recommended

+ Identity and Family Relationship, Evidence of ?	0 Received
+ Protection Claims, Evidence of ?	0 Received
+ Character PV, Evidence of ?	0 Received
+ Travel Document ?	0 Received
+ Employment History, Evidence of ?	0 Received
+ Document including photograph ?	0 Received
+ Travel history, Evidence of ?	0 Received

If you ever want a copy of your application, you can log-in to your ImmiAccount and download a copy.

But the documents you have uploaded are not available to download after you have uploaded them, so please keep copies in a separate folder somewhere called "Documents uploaded to ImmiAccount".

## Submit application

After the documents have been uploaded, you can then submit your application by clicking on the grey button:

### Application for a protection visa

Transaction Reference Number (TRN):

## Submit Application

This application is now ready to submit. You can submit it now or return to your account and submit it at a later date.

Your application will not be processed until after it is submitted.

Submit Now

## Make payment

Once you click on submit, you will then be taken to the payment screen, where you will have to enter details of the credit card to make payment, the PayPal or BPAY. The credit cards the Department accepts are: MasterCard, VISA, American Express, Diners Club, JCB.

It does not have to be your credit card to make a payment. But whenever a debit/credit card is used, you will need to enter the address of the cardholder (as held by the financial institution). The bank may ask the cardholder to authorise payment via a code sent to their mobile phone or email address before

payment can go through, so if you are using someone else's card, please make sure they are available when you make payment.

## What happens after I lodge?

After you submit the application, you will usually receive a letter of acknowledgment and a bridging visa grant within up to six weeks. Sometimes the Department experiences delays here, so don't worry if this does not take place immediately. The important thing is to respond once they do send you this notice via the email address you have nominated.

You will also receive a request to attend a "biometrics" appointment – usually fingerprints and a photo and bring your original passport (if genuine) with you. If you don't attend this appointment, your application will be found invalid. It is important that you attend this appointment.

## Getting help from RACS

RACS is entirely independent of the Department of Home Affairs. All assistance is free.

If you would like advice or assistance, RACS offers the following service options:

Service	Day	Time	Address/Number
Telephone Advice	Monday to Friday	11AM to 1PM and 2PM to 4PM	(02) 8355 7227 or admin@racs.org.au
Auburn Drop-in	Wednesday	Register in person from 10 AM to 12 PM	Visit 44A Macquarie Road, Auburn

**Please note:** This fact sheet contains general information only. It does not constitute legal or migration advice. RACS is independent of the Department of Home Affairs. All assistance is free. This factsheet was prepared in October 2023.