

Fact Sheet: What to do when you are invited to apply for a Temporary Protection visa or a Safe Haven Enterprise Visa

- 1. Get advice on the difference between these two visas from RACS and decide which application you would like to make.**

Please see “contacting RACS” on page 2 for how to do this.

- 2. Prepare your visa application and submit it to the Department of Immigration within 60 days or as soon as possible after that.**

The Department of Immigration generally asks that you lodge your application within 60 days of the date on which you were notified of the invitation, and preferably within 28 days. Applications lodged after the 60-day period will generally still be valid applications.

If you cannot lodge your application within the 60 day time limit you can email the Department of Immigration at tpv.lodgements@border.gov.au and explain the reasons for the delay, and telling them what steps you are taking to be able to lodge soon.

If you don't currently have a Bridging visa, or if your current Bridging visa will expire within or soon after the time limit, you should either lodge your application or obtain an extension within the time frame provided.

- 3. Get copies of your previous interviews with the Department of Immigration.**

Complete Form 424A to request copies of these documents. Contact RACS for assistance with completing a Form 424A.

- 4. Complete a Form 790 if you want to apply for a SHEV or a Form 866 if you want to apply for a TPV.**

Form 790 is available at: <https://www.border.gov.au/FormsAndDocuments/Documents/790.pdf>

Form 866 is available at: <http://www.border.gov.au/forms/Documents/866.pdf>

If you can't read and write in English, and you don't know anyone who can help you do this, call RACS and we will try to find someone else who can help you.

RACS cannot help you to complete Form 866 or Form 790. There is a fact sheet on our website about completing the form (<http://www.racs.org.au/factsheets/>).

5. If you want to, write a separate statement to accompany your application

If you want help to write a statement, give RACS copies of your previous interviews and we may be able to help you to write a statement.

6. Get legal advice before lodging your application.

RACS can give you a two-hour appointment to review your documents and give you legal advice before you submit your application. To request an appointment, call us and send us your Form and statement.

7. Contacting RACS

Telephone Advice Line: Tuesdays and Thursdays, 10-11.30am 83557227

Auburn drop-in service: 44A Macquarie Road, Auburn; 10am-12pm Wednesdays

Parramatta drop-in service: 4 Victoria Road, Parramatta; 10am-12pm Fridays.

Please note: This fact sheet contains general information only. It does not constitute legal or migration advice. RACS is independent of the Department of Immigration. All assistance is free. This factsheet was prepared in October 2015.